First 1,000 Days!
Early Head Start
Conference

R9HSA
REGION NINE HEAD START ASSOCIATION

August 10–12 2020

Virtual & On-Demand

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FAQ's

How will we access the conference?

- This year, we are excited to be using a conference tool- Whova – this will enhance your participation on any device – desktop, laptop, tablet, or smart phone. Our conference center allows you to navigate among presentations, exhibitors, networking spaces and more.   You will have more time to hear from experts, personalize the conference agenda, message others, post pictures and talk with resource partners. Upon registration, attendees will receive more information about gaining access to the Whova portal.

When will we be able to access Whova?

- You will be receiving an email with all the information about Whova the week before the conference. August 6th is when you should expect to be able to access Whova.

Do we need to make an account to access Whova?

- No. All registered participants will be uploaded into Whova prior to the event. The only thing you will need to do is set up a password. You will receive instructions from Whova on how to set that up.

Is Whova free?

- As a participant Whova is free to use. The host of the event has taken care of the fees.

Do I need to download the Whova app to be able to participate in the event?

- No. The app is not required to participate in the event; however, it is strongly suggested to be downloaded since the app offers some features that make interacting more pliable and exciting.

How and where can I find session materials?

- Session materials can be found at the bottom of the session itself by scrolling down passing the session's description and speaker bio. You can find the session by clicking on the agenda tab, finding the session, and clicking into the session. You can also find the materials under resources and documents. There you will find a list of all documents that have been uploaded to Whove; so please keep in mind, the documents will not be divided into sessions there.

What if there are not any materials listed?

- If no materials are listed in the session, it means the presenter either did not use/provide us with any or you might have to reach out to the presenter to ask for the materials personally.

Will my notes be visible to others? And how long will I be able to access them?

- Notes will only be visible to you and will be available for 90 days.

If I ask a question in the recorded sessions will I receive an answer?

- Recorded sessions will have the speaker's email address where questions can be sent. All speakers have agreed to accept questions; however, we can not give an exact time of when those questions will be answered. This will all depend on the speaker.

What is the Leaderboard?

- The Leaderboard is a feature that is only applicable on the Whova app. Participants will receive points for answering polls, posting pictures, captions and writing in the community board. At the end of the event, the participant with the most points will win a prize. The Leaderboard will be able to tell you your points and allow you to compare your points against other participants.

Can I still acquire points if I am not using the app?

- Unfortunately, the points, also known as the Leaderboard, are only acquired through the app. Whova does not have an option to participate in the game portion of its service through the web at this time.

Will a certificate be given for the conference?

- Yes. At the end of the event an email will go out with the link to the certificate. Please keep in mind that only one certificate will be given for the entire event.

Can I continue to use the Whova app to keep in touch with fellow attendees?

- Absolutely! You can follow up with the people you met or those you couldn't connect with during the event through the in-app messages, e-business card requests, and Bulletin Board posts.

What can I do with the app after the event is over?

- Receive updates about future events from your event organizers. And most of all, many events use Whova world-wide, so in the future if you attend any other events, you do not need to download the app again. So, keep and use the Whova app as a central place to manage all your event networking activities.

How long will the event information remain on the app?

- We will keep the event information (e.g., agenda) for 90 days. However, your contacts, messages, and scanned cards will not be removed.